

Windstream Communications  
4001 N Rodney Parham Rd  
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February 6, 2020

South Carolina Public Service Commission  
101 Executive Dr.  
Columbia, SC 29210-8411

Re: TALK AMERICA INC. Services d/b/a Cavalier Telephone d/b/a PAETEC Business Services - Notification of Alternative Regulation local services tariff (South Carolina Tariff No. 11) interexchange services tariff (SC Tariff No. 10)

Pursuant to SC Code § 58-9-576 (2013), *Election by LEC alternative forms of regulation* (local) and SC Code § 58-9-585 (2013), *Alternative means of regulating interexchange telecommunications carrier* (interexchange) please accept this letter as notice that TALK AMERICA INC. Services d/b/a Cavalier Telephone d/b/a PAETEC Business Services ("Talk America") intends to operate on an alternative basis effective March 1, 2020. Therefore, Talk America is withdrawing its local services tariff (South Carolina Tariff No. 11) and interexchange services tariff (South Carolina Tariff No. 10) currently on file with the Commission.

Talk America's current customers are provided service via individually negotiated contracts, and any new customers will likewise be serviced via contract. As required by the Commission, and to ensure customers are aware of this request, Talk America notified its customers via the attached bill message, which was sent to customers thirty (30) days prior to the requested effective date above.

Sincerely,

*Lori Wheeler*

Lori Wheeler

Exhibits

RECEIVED  
FEB 18 2020  
PSC SC  
MAIL / DMS

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### Customer Bill Message

Beginning on January 1, 2020, the prices, service descriptions and the terms and conditions for services will no longer be on file with the South Carolina Public Service Commission . This allows Windstream to offer new services without delays associated with regulatory filings. This update has no immediate effects on the provisioning or pricing of your services in South Carolina. Windstream must still provide a customer notice in advance of rate increases, changes in terms and conditions, and the discontinuance of existing services.